

Dear Dolores Farinella and Joanne Levine:

Recently, you participated in a real estate transaction with RE/MAX On The Boulevard. In an effort to measure the quality of service you received, please complete the short survey and make any comments you feel are appropriate. Thank you for your valuable input.

Realtor: Billy Wynn

	Very Satisfied	Somewhat Satisfied	Neutral	Somewhat Dissatisfied	Very Dissatisfied
Kept you informed regularly.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Returned your phone calls promptly.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Delivered the services promised.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Was knowledgeable and informed.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Was valuable to the transaction.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Was a professional.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Was available when necessary.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Prepared you in advance.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Was courteous.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Handled problems efficiently.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Your overall satisfaction.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Optional

Name DOLORES FARINELLA

Address 2515 E. OLIVE ST # 1-K

City ARLINGTON HTS. State IL Zip 60004

May your comments be used as a testimonial? Yes X No \_\_\_\_\_

Would you like us to call you to discuss any issues mentioned here? Yes \_\_\_\_\_ No \_\_\_\_\_

If yes, best phone number to reach you (\_\_\_\_\_) \_\_\_\_\_

Additional Comments: \_\_\_\_\_

ONE OF THE BEST -

PROF - COURTEOUS + KNOWLEDGE

RE/MAX ON THE BOULEVARD  
FAX (818) 225-7294